沃迪服务准则

文件编号：VFX-STD-2026-001 ｜ 签发日期：2026-10-13

致委托方：本准则适用于我方（以下称“沃迪”）开展的全部供应链预审、工厂核验与采购托管服务。准则面向委托采购方全文公开，接受客户监督，可作为内部供应商评审文件的附件。

一、利益隔离准则（全页最重要）

- 服务费只向委托采购方收取；被核验工厂无需支付、也从未被收取任何费用、回扣、礼品或招待。
- 审核团队与被核验工厂之间，不存在股权、雇佣、销售代理等任何利益关联。
- 不向工厂推销业务，不为工厂背书、评级或推荐，不担保其产能与品质。
- 禁止审核人员接受工厂馈赠、宴请、差旅报销等任何形式的利益输送。
- 小结：我们只对委托采购方负责，不受被核验工厂的影响。

二、服务边界准则

- 我们做：实地核验工厂主体与资质、场地与产线、设备、质量体系、现场管理、产能说法与交付能力；逐项记录并留取证据；出具事实清单与风险项；报告绑定唯一编号并支持在线核验；你下单后按下合同管控订单节点并全程留档。
- 我们不做：不替客户下采购决定；不做按佣金计价的采购代理；不向工厂收取任何费用、返点或好处；不因任何商业理由修改或重出已签发的报告；不担保工厂产能与货品品质；不代客户签约、不代客户出口——谁出口，谁签合同、谁开票。

三、现场核验作业准则

- 核验全程独立执行，不接受工厂引导式参观，由我们自主随机抽样。
- 所有现场取证逐项编号留痕：照片、视频与文件副本，各带唯一编号。
- 如实记录现场看到的全部事实：不省略负面信息，不夸大风险。
- 工厂陈述原文完整收录，不转述、不篡改。
- 审核员不得向工厂承诺任何评级或通过结论。

四、报告与证据留存准则

- 报告只陈述事实，用「已核验 / 存疑 / 未核验」三色标记，不主观下结论。
- 每份报告绑定唯一防伪编号，支持在线核验真伪。
- 原始影像与资料按项目归档，按合同约定年限保存，委托方可随时申请调阅复核。
- 报告不可单方面修改；任何补充以新增附页呈现，绝不覆盖原始记录。
- 交付中英双语版本，跨国团队可直接评审。

五、委托方权责

· 你的权利：核验启动前知悉范围与核查清单；现场核验期间可随时视频连线；随时调阅原始证据并申请复核；对事实清单提出异议；发现我方人员存在利益关联可要求立即更换；获得中英双语报告。

· 你的义务：如实提供工厂信息与项目背景；按合同约定支付服务费；不要求我方隐匿或美化任何现场事实；报告仅用于约定的采购评审用途；异议须在约定周期内以书面形式提出。

六、信息保密准则

· 对委托方提供的采购需求、商业计划与项目资料，严格保密。

· 核验采集的工厂资料，仅交付本次委托采购方，未经许可不对外公开。

· 项目档案设有访问权限管控，内部人员调取须留痕。

· 约定资料存储到期后的销毁机制，并遵循跨境数据传输规范。

七、异议与争议处理机制

· 提出异议：收到报告后，在约定周期内提交异议，并申请证据复核。

· 调取原始资料二次核对：调取原始现场资料，对记录进行第二次核对。

· 出具补充说明：复核结果以补充说明形式出具，不修改原始报告。

· 引入第三方独立机构：双方无法达成共识时，可引入独立第三方机构参与复核，全程书面留档。

八、准则更新说明

· 本套服务准则随业务迭代更新，更新后在官网统一公示；正在执行的项目，以签约时生效的版本为准。

沃迪（VerdiFlux） | 授权代表：Hugo Wei | 日期：_____

VerdiFlux Service Standards

Ref: VFX-STD-2026-001 | Issued: 2026-10-13

To the commissioning buyer: these standards apply to every pre-audit, factory verification and managed-sourcing engagement carried out by VerdiFlux (“we”). Published in full to the commissioning buyer, they are open to client oversight and may be attached to your internal supplier-review file.

1. Conflict of Interest (the foundation of everything else)

· Service fees are charged to the commissioning buyer alone. The audited factory pays nothing, and has never been charged any fee, rebate, gift or hospitality.

· No member of the audit team has any equity, employment or sales-agency relationship with the factory being audited.

· We do not sell services to the factory, do not endorse, grade or recommend it, and do not guarantee its capacity or quality.

· Auditors may not accept any benefit from the factory - gifts, banquets, travel reimbursement or anything of the kind.

· In short: we answer to the commissioning buyer alone, and are not influenced by the factory being audited.

2. Scope & Boundary

· What we do: verify the factory on site - entity and credentials, premises and lines, equipment, quality system, shop-floor management, capacity claims and delivery; record and evidence every finding; issue a factual finding list with risk items; bind every report to a unique reference verifiable online; manage the agreed order milestones after you commit, all on file.

· What we do not do: we do not make the sourcing decision for you; we do not act as a commission-based sourcing agent; we take no fee, rebate or benefit of any kind from the factory; we do not alter or re-issue a signed report for any commercial reason; we do not guarantee capacity or quality; we do not sign or export on your behalf - whoever exports signs the contract and issues the invoice.

3. On-site Audit Rules

· The verification is carried out independently: no factory-guided tour, and samples are chosen at random by us.

· Every piece of on-site evidence is numbered - photos, video and document copies, each with a unique reference.

· Everything actually seen is recorded: no negative finding is omitted, no risk is exaggerated.

· What the factory says is recorded verbatim; we neither paraphrase nor alter it.

· An auditor may never promise the factory any grade or pass result.

4. Report & Evidence Retention

· A report states facts only, marked in three states - Verified / Open question / Not yet verified - with no subjective verdict.

· Every report carries a unique reference that can be verified online.

· Original images and documents are archived per project for the period set in the contract; the buyer may request access to re-check at any time.

· A report is never altered unilaterally - any addition is issued as a new annex and never overwrites the original record.

· Delivered in both Chinese and English, so cross-border teams can review it directly.

5. Client Rights & Obligations

· Your rights: know the scope and checklist before the audit begins; join live by video during the on-site verification; request access to the raw evidence and a re-check at any time; raise objections to the finding list; ask for immediate replacement of anyone with a conflict of interest; receive the report in both Chinese and English.

· Your obligations: provide accurate factory information and project context; pay the service fee as agreed in the contract; do not ask us to conceal or embellish any on-site fact; use the report only for the agreed sourcing-review purpose; raise any objection in writing within the agreed window.

6. Confidentiality

· Your sourcing requirements, business plans and project materials are kept strictly confidential.

· Factory material collected during verification is delivered only to the commissioning buyer, and disclosed to no one else without permission.

· Project files are access-controlled, and any internal access is logged.

· A disposal mechanism applies once the retention period ends, and cross-border data-transfer rules are observed.

7. Dispute Handling

· Raise an objection: within the agreed window after receiving the report, submit an objection and request an evidence re-check.

· Raw evidence re-checked: the original on-site material is pulled and the record is checked a second time.

· A supplement is issued: the outcome of the re-check is issued as a supplement; the original report is not altered.

· Third-party involvement: if no agreement is reached, an independent third party may be brought in to review - the whole process is documented in writing.

8. Updates to these standards

· These standards are revised as the business evolves, and every revision is published on this website. For a project already under way, the version in force when the contract was signed governs.

VerdiFlux | Authorised representative: Hugo Wei | Date: _____